Upcoming Appointments

The Upcoming Appointments box shows quick details of the student’s next five scheduled appointments. Appointments are listed in chronological order with time zone showing. If a student is scheduled for a virtual appointment, they will also see a Check-In Online button.

The Check-in Online button appears on the day of the scheduled appointment from midnight until the scheduled end time of that appointment. This logic mirrors the logic of the Kiosks and is how students will check into virtual appointments in Navigate.

For more detailed information, clicking on the title of the appointment link itself will take the student directly to the appointment details.

From here, the student can cancel the appointment by selecting a cancellation reason and leaving any relevant comments.
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Current Visits

To facilitate virtual appointments, there is a Current Visits panel on the Student Home. When a student has checked in for a drop-in or scheduled appointment, they will have the ability to check out from this view.