Your Success Team

The Success Team is found in the bottom right of the Student Home. Students can use this feature to quickly find and contact their advisors and other student support staff. Students will only see information for staff who are assigned to them in your institution’s student information system (SIS); assigned support staff may include advisors, coaches, tutors, professors and other custom relationship types if this has been mapped in Navigate Staff. If a student has multiple assigned advisors, all will display in the Your Success Team panel. The relationship between student and staff will be listed under the staff member’s name.

The envelope icon will open the Send a Message dialog for that specific individual, prompting the student to email or text the assigned staff member. This feature will only be available if the student role has permissions to email or text staff through the platform.