



Data Cable

Telephone cable

In the event the LCD display on your telephone is blank, following a power failure or a disconnection from the main telephone system, look in the back of your phone, and pull out the right-most cable, then plug it back in. Although generally that cable is blue, there are instances where that cable can be a different color. Please note that some people may have a single cable in the back of their phones, and some may have two cables. Pull out the single telephone cable or both telephone and data cables, wait 15 seconds, and re-plug them. Your phone should come back up. If it does not, please contact the Helpdesk.