

Frequently Asked Questions

- What are my payments due dates?
 - Please visit <https://www.saintpeters.edu/enrollment-services/student-accounts/billing-and-payments/> for more information in regards to billing dates.
- I cannot afford to make a payment in full. Can I make monthly payments on my account?
 - Please visit <https://www.saintpeters.edu/enrollment-services/student-accounts/billing-and-payments/> and look at the section that states “Saint Peter’s University Payment Plan”. You will look for the term that you are registered for and look the form for that particular term.
- My company provides tuition reimbursement to their employees. What are my payment options?
 - Please visit <https://www.saintpeters.edu/enrollment-services/student-accounts/company-deferments/> for more information in regards to the Company Deferment program and to the link to form that needs to be filled.
- According to my account, I do not owe a balance for the term that I am registered for. How do I know that this information is correct?
 - Day Undergraduate: If you notice that you do not owe a balance, please take note of the following: Your financial aid is packaged based on you registering full time (12-18 credits) for the term. In the event that you do not register full time (12-18 credits), the current status of your financial aid may change. As a result, your bill may also change.
 - Evening Undergraduate, Graduate and Doctoral Students: If you notice that you do not owe a balance, please take note of the following: Your financial aid is packaged based on you registering at least half term for the term. In the event that you do not register at least half time, the current status of your financial aid may change. As a result, your bill may also change.
- I have a credit balance on my account. Will I receive this credit back?
 - For the traditional terms (Fall & Spring), you can use the credit balance to obtain a book voucher. The book voucher is valued from \$0-\$600. This book voucher can be used during the start of the term at the university’s bookstore to purchase any books or items needed for the term.
 - For the traditional terms (Fall & Spring) and non-traditional terms (Winter & Summer), you can obtain a refund. This is mostly given to students who have excess loans proceeds, have bill adjustments or have made an overpayment on their account. The refund will come in a form of a check.
- What if I do not make a payment arrangement or pay my balance in full for the term that I am registered for?
 - A late fee of \$75 dollars will be assessed on your account. A balance restriction will also be placed on your account. This restriction will prevent you from adding/dropping courses and access to your academic information, such as grades, transcripts, and diploma will be restricted.
- I have a question in regards to my scholarships and grants. Who do I speak to?
 - Please contact the Office of Financial Aid in regards to any questions or concerns about scholarships and grants.
- My loan is not posted on my account. Who can help with this?
 - Please contact the Office of Financial Aid in regards to any questions or concerns about loans.
- Where can I locate the University’s Refund Policy?
 - Please visit <https://www.saintpeters.edu/enrollment-services/student-accounts/refund-policies/> for more information in regards the University’s policy on refunds.
- I want a list of the current tuition and fees. Where do I locate this information?
 - Please visit <https://www.saintpeters.edu/enrollment-services/student-accounts/tuition-and-fees/> for more detailed information on the tuition and fees for the current academic year.